

Cultural & Heritage Venue Operations

For Exhibition guides/demonstrators, visitor services, front of house or administration support staff. Assistant archivist, assistant exhibition organiser, museum assistant, assistant museum/art gallery curator, front or house or visitor services staff.



Building a
Creative Nation



Cultural and heritage venue operations (Level 3) Typical Competencies & Knowledge Gained

- > Moving items within a cultural venue
- > Contribute to the care of items within a cultural venue
- > Assist customers, visitors or audiences in getting the best from their experience of a creative or cultural organisation
- > Provide point of sale service within a cultural venue
- > Understand how to promote cultural venues
- > Catalogue objects and collections within a cultural venue
- > Understand how to examine and identify items of cultural interest
- > Document collection items and assign accession numbers

The Benefits

- 79% of employers believe apprentices made a significant contribution to their business
- 63% of employers cited apprentices as 'more productive'
- 57% of apprentices remained with their employer post apprenticeship
- 32% of apprentices were employed by another company in the same industry post apprenticeship
- 32% of apprentices were promoted once apprenticeship completed
- 75% of apprentices took on more responsibility
- Lifetime wage premium of up to 18% for Level 3 Apprenticeships

Contact us:

nicep@ccskills.org.uk

ccskills.org.uk/ni-cep

The Northern Ireland
Creative Employment Programme
is delivered by

**creative
& cultural
skills**

The National
Skills Academy
**CREATIVE
& CULTURAL**



LOTTERY FUNDED

Creative & Cultural Skills gives young people opportunities to work and learn in the creative industries. We want to ensure that employers benefit from a skilled generation of talent and continue on a course of economic growth. Our network of industry and education supporters – the National Skills Academy for Creative & Cultural – is open to those who are committed to the provision of high quality creative education and training, apprenticeships and careers advice. Together we've created over 4,000 Creative Apprenticeships in the UK since 2008.

Creative & Cultural Skills is the National Provider for the Creative Employment Programme. Visit www.ccskills.org.uk for more information.

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